

Setup & One-Time Fees

Account & Inventory Set Up

New clients will undergo account setup and onboarding to work through details of service needs and how to conduct business. Product/SKU Setup fees are posted at the time products are created in our software.

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| Account setup - one time fee | \$300 |
| Product/SKU setup in warehouse software | \$3.00 / SKU set up |

Data Integration Setup

We will integrate to your shopping platforms via API (application programming interface). We either connect directly with our proprietary integration or via a third-party integrator. Integration with sales channels includes order retrieval, shipment tracking, and inventory level sync from our WMS to the each sales channel:

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| API Plug-in: Shopify, Amazon Seller Central, WooCommerce, BigCommerce, Etsy, Walmart.com, OrderDesk, etc. | One Platform Free , \$300 each additional |
| API Plug-in: Other Platform | \$150 / hour |
| XML API (your developer pushes data to our XML API) | Free |

Product Bundle Mapping

Products sold on sales channels where multiple physical units are picked and sold as one saleable unit require bundling setup (parent + child). Customers are required to report all product bundling needs/changes to our customer service for administration.

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| Setup/Change Bundle Mapping | \$75 per setup/change + \$10 per child |
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Recurring Fees

As a new customer, we will provide a dedicated, unique email address for you and your employees to email your inquiries to for questions, concerns, shipping claim requests, etc.

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| Sales Channel/Shopping Cart Fulfillment Integration | \$2 / day / sales channel |
| New Product/SKU | |
| Dedicated email inbox to receive customer inquiries | Free |

Outbound Fees

Outbound Shipping

Due to thousands of units processed daily, our negotiated shipping rates will typically provide you with savings otherwise unattainable directly from USPS, UPS, or FedEx without adequate shipping volume. Expected savings over published rates ranges approximately 40-50% domestic services and to 80-85% for international services, as well as 85-88% on LTL palletized freight shipments.

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| Parcel Shipping Services (UPS, FedEx, or USPS) | Negotiated rates + 15% |
| LTL (less than load) palletized freight | Negotiated rates + 15% |

There is a **\$100.00** invoice minimum **per billing cycle**, which is twice monthly, effective the 15th day and last day of each month. Service begins on the execution date of the Service Agreement.

Outbound Pick & Pack

6"x 10", 8"x12" Bubble Mailers, or 10" x 13" Tear Resistant Poly Mailers are **free where applicable** and will be utilized where possible for item fulfillment. We only use the stocked supplies listed at <https://www.logistech.com/standard-packaging>. Custom or customer provided/acquired packaging is not allowed for Outbound Pick & Pack. An item that needs a different supply would require "Kit-to-Stock" via our Value Added Services shown later in the pricing:

| Pick & Pack Pricing | | | | |
|---|---------------|----------|----------|--------------------------------|
| Unit Definition | Order Fee | + | Unit Fee | Each Additional Unit (per SKU) |
| Item Pick (up to 10" L, 120 cubic inches) | \$1.50 | + | \$0.50 | \$0.40 |
| Item Pick (up to 12" L, 288 cubic inches) | | | \$0.60 | \$0.50 |
| Item Pick (up to 15" L, 650 cubic inches) | | | \$0.80 | \$0.70 |
| Master Carton Pick (24" L max) | | | \$1.35 | \$1.20 |
| Pallet Pick (pristine, ready to ship) | | | \$10.00 | \$10.00 |

Palletized Freight Packaging

Shipments that are palletized will receive applicable charges as needed to in order for shipment to maintain integrity during the rigors of transportation. Market Prices are subject to fluctuate month to month:

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| Pallet stretch wrap only | market price, currently \$6.51 / pallet |
| Grade B 48x40 wooden pallet + stretch wrap | market price, currently \$17.49 / pallet |
| Grade B 48x40 wooden pallet + stretch wrap + ½" double straps | market price, currently \$25.00 / pallet |

Bill of Lading

All outbound orders shipping via LTL or FTL carrier (i.e. AAA Cooper, Estes, R&L) or customer pick up at warehouse will require a bill of lading, fee as follows:

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| Bill of Lading Fee (LTL, FTL, or Customer Pick Up) | \$10.00 / order |
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Amazon Prep or B2B Compliance Orders

If you request shipments to Amazon fulfillment centers or wholesale buyers that have inbound compliance requirements, then we charge the following fees in addition to other applicable order processing costs/fees. Due to preparation requirements, processing delays will occur:

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| B2B Compliance Fee | \$5.00 / order |
| Carton/Pallet Labeling (GS1 or PO labels) | \$0.50 / label |
| Print & Apply FNSKU on the fly* Amazon FBA Only | \$0.30 / label |

*Note: if you only sell to Amazon AND your private sales channels like Shopify or Woo, then it is recommended to have the FNSKU already present on each unit of inventory prior to sending product to our warehouse. This will prevent having to relabel units.

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Inbound Fees

Delivery Acceptance, Unload, Devanning

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| Parcel(s) delivery acceptance (<=25 packages per ASN) | Free |
| Parcel(s) delivery acceptance (>25 packages per ASN) | \$5 / package |
| Pallet(s) delivery acceptance | Free |
| Floor Loading/Unloading (1 TEU ocean container) | \$300.00 / each |
| Floor Loading/Unloading (2 TEU ocean container) | \$520.00 / each |
| Floor Loading/Unloading (2 TEU high cube ocean container) | \$720.00 / each |

Inventory Receipt Processing

All inbound shipments to our facility are subject to [Inbound Guidelines](#). Any non-compliant shipments are subject to the non-compliance fee PLUS hourly labor and supplies necessary to make the shipment compliant, and will experience delay. Sorting of mixed products is subject to hourly processing.

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| Inventory Receipt Processing* | \$2.50 per SKU + \$0.20 / master carton |
| Non-Compliance Fee** | \$50.00 / shipment receipt |
| Sorting Mixed SKUS and other hourly labor | \$39.00 / hour |

*Products that do not have a qualified master carton, then cost is \$2.50 per SKU + \$0.05 / single unit of product.

**Non-compliance fees are avoidable inbound guidelines are followed. Cost per occurrence is punitive because it is disruptive to operations flow.

Storage

Storage temperature requirements may dictate which facility we use to service your account. This will be determined during your discussions with our sales representative. We currently have two facilities in eastern North Carolina. There is a 4 cubic foot minimum for storage.

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| Volumetric storage, 40+ degree F, | \$0.015 / cubic foot / day |
| Climate Controlled volumetric storage, 40 to 80 degree F | \$0.02 / cubic foot / day |

Value Added Services

Kit-To-Stock or Inventory Rework

Physically preparing kits and placing them into inventory usually provides savings for higher volume or predictable volume bundles. Also it allows custom packaging, presentation preferences, etc., whereas pick/pack procedures do not. All kits (units) must be barcoded as part of the kitting procedure prior to becoming available for order processing.

Projects must be scheduled in advance. Standard hours of operation are 8:00 am – 5:00 pm, Monday – Friday, excluding scheduled holidays. Projects that require beyond standard hours are subject to a 150% premium:

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| Kitting/Assembly Project Request | \$75 per occurrence |
| Hourly Labor, quarter hour intervals | \$39.00 / hour |
| Work space, use of tables, etc. | free |
| Materials | cost +25% |

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Lot Number & Expiration Date Tracking

If desired, we can record lot and expiration date information on inbound shipments. The information will be married to the bulk storage locations. Due to FIFO (first in - first out) inventory flow, the lot numbers will be associated as such for direct to consumer orders. For bulk B2B orders, LOT selection vs FIFO is available:

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| Record LOT/EXP at Inventory Receipt Processing | \$10 / LOT / SKU |
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Returns Processing & Shipping

Undeliverable orders (i.e., refused delivery) that arrive at our facility will be processed and placed back into normal inventory provided there is no damage. For authorized returns, inventory that passes cursory inspection will be placed back into normal inventory. Failed inventory will be commingled into one master "QUARANTINED" inventory, for which you may have rework scheduled to make compliant as saleable inventory. Or you may opt to flush all quarantined inventory to your manufacturer or supplier, or request disposal via communication.

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| Undeliverable Order Processing | Outbound Handling Cost + 25% |
| Authorized Returns (RMA) | \$5 / item |
| Return Shipping/Postage (<=1 lb USPS, > 1 lb via UPS/FedEx for prepaid label (optional in LOMACS RMA creation)) | Warehouse negotiated rates + 15% |

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